

**Call this number for Accident, Theft, or Legal Aid, provided by Zurich:  
01 800 282 0787**

**The above numbers work from within Mexico only!**

**You MUST report all claims prior to leaving Mexico and recrossing the border into the USA. Failure to file a claim prior to leaving Mexico will result in the DENIAL of your claim.**

**If you have an accident in Mexico:**

- 1} Remain calm.
- 2} Do not leave the scene.
- 3} Call the 01 800 282 9787 number from within Mexico. You will be asked to provide:
  - a} Policy number
  - b} Name of the insured and the driver
  - c} Vehicle Identification: year, make, model, type, color and license plate
  - d} Place and address where the accident occurred
- 4} Do not leave the vehicle unattended since the insurance policy does not cover partial theft of parts.
- 5} If the vehicle is moved from the scene of the accident, you must inform the insurance company of the new location.
- 6} When the adjuster arrives, you will be asked for the following documents:
  - a} Insurance policy
  - b} A valid driver's license
- 7} You will be asked to complete an accident report. Please do so since failure to do that may result in rejection of the claim.

**Thank you for choosing Zurich**

We are committed to providing you with the best service possible.

**Upon your return to the US and after the claim has been reported to the company, you can get the status of your claim by contacting Zurich at:  
866 590 0133 toll free from the US**

DO NOT CALL 1-800-282-0787 FROM THE USA. FROM USA, CALL  
1-866-590-0133. FROM WITHIN MEXICO CALL 01 800 282 0787.